

ANCHORAGE HOCKEY OFFICIALS CENTRAL CONTACT POINT



Starting with the 2007-08 season, Anchorage Hockey Officials (AHO) will initiate a **central contact point** for all youth games using AHO for their officiating needs.

One of the goals of AHO is to provide the best possible customer service to the organizations that use AHO. Instead of having multiple contact points where miscommunications can occur, a single point-of-contact to process game requests is being instituted.

AHO requests that all organizations using AHO to please use the phone/fax number or email address provided below to conduct scheduling business.

The following information is needed in order to provide the best possible service:

- Association
- Date of Game
- Game Start Time
- Length of Game
- Venue (Rink)
- Home Team
- Home Team Division (Mite, Squirt, Pee Wee, Bantam, Midget, Girls)
- Home Team Tier (I, II, III, IV)
- Visiting Team (if known)
- Visiting Team Division if different from home team (if known)
- Visiting Team Tier if different from home team (if known)
- Your contact information (ie...phone number, email address, etc.)
(The more information provided the better. AHO game assignors will be able to make a more precise assignment decision based on the information provided.)

Once entered into the AHO system, you will be contacted (usually by email) confirming that the game has been added. As an additional "checks & balances", AHO would like for the individual making the request to use the on-line database to ensure the data accuracy. To access the database, go to <http://www.oswebs.com/aho/public/default.asp>.

If you need to change or cancel a game, please use the **central contact point**. Once again, you will receive a conformation of the action taken.

Thank you for using AHO for your officiating needs.

Gary Hardwick
President, AHO

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